



## *A Partnership for Disaster Planning & Recovery*



*Formed by leading organizations in risk management, fire and life safety, emergency medical services, security administration, disaster recovery services, crisis management, and legal consultation, EM Alliance seeks to provide the healthcare community with the tools needed for disaster planning and recovery.*



*Recognizing the need for disaster and emergency management services, Pendulum, LLC, a noted leader in professional liability risk management, joined forces with charter members Fire and Life-Safety, Inc.; Sorensen, Wilder & Associates; and Advance Catastrophe Technologies, Inc. (ACT) to form the Emergency Management Alliance or "EM Alliance." Affiliate members Jackson Spalding and Hall Booth Smith, PC have rounded out the range of services offered by Alliance members.*



## **SERVICES**

### **Disaster Preparedness Assessment**

A first of its kind, the Disaster Preparedness Assessment (DPA) evaluation process provides a comprehensive analysis of a facility's disaster preparedness programs and emergency contingencies. Full review and utilization of the recommendations provided in this detailed assessment can help a facility implement plans and programs that can potentially save lives; avert costly business interruption; avoid litigation; and maintain continuity of operations before, during, and after a crisis or disaster situation.

The DPA is conducted by seasoned professionals who have extensive experience and certifications in fire protection, life safety code enforcement, emergency medical services, and homeland security. The DPA is a multidiscipline process that utilizes document review, inventory analysis, a human resources assessment, and a physical plant survey to provide an evaluation of a facility's state of readiness as well as compliance with recommended practices pertaining to disaster planning and recovery programs. An assessment of this nature is an investment in the safety of a facility, its staff, and its residents.

## **EM Alliance**

[www.EMAllianceUSA.com](http://www.EMAllianceUSA.com)

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**(708) 707-6363**

## **Disaster Plan Desktop Audit**

Improve your disaster plan or emergency operations manual with the Disaster Plan Desktop Audit, a unique service that provides a thorough examination of the submitted document and an assessment on multiple levels of its overall presentation and defensibility. This detailed process is conducted by experienced Emergency Preparedness Specialists, who have extensive backgrounds in emergency planning, management, response, recovery, and code compliance. The specialist working with your organization assesses the submitted disaster plan on 34 critical points of plan structure, including utilization of “All Hazards” planning and management, integration of an Incident Management System (Incident Command System), Continuity of Operations Planning (COOP), emergency resources/ contact information, and more. Upon completion of the review, the client will be provided with a comprehensive report that cites the plan’s strengths, vulnerabilities, and areas in need of improvement. Recommendations are provided for each evaluated line item that is determined to be deficient or in need of improvement.

## **Fire–Life Safety Assessment**

There is likely a multitude of inspectors and surveyors telling you what’s wrong with your facility’s fire safety, loss control, and emergency preparedness programs. But how often do they help your facility improve on its weaknesses? A Fire–Life Safety Assessment will not only help identify problems but also help a facility develop solutions.

EM Alliance’s customized Fire–Life Safety Assessment process involves a comprehensive evaluation of all elements of a facility’s fire and life safety programs, including detailed inspection and review of building construction, installed systems, housekeeping practices, storage practices, human resources, training, and drills. EM Alliance’s experienced fire and life safety specialists will help you identify potential exposures/vulnerabilities and work with your staff on developing solid programs that will help safeguard patients, residents, staff, and visitors as well as protect your facility from potential losses and liability.

## **Security Vulnerability Assessments**

How secure is your facility? Identify and close gaps in your security and safety systems with a Security Vulnerability Assessment conducted by EM Alliance partner Sorensen, Wilder & Associates (SWA). A day spent with an SWA expert can lead to great improvements in the areas of security staff training, surveillance, violence containment, security rounds/patrols, access control systems, and more. SWA starts with a comprehensive assessment

performed by qualified healthcare security professionals. After the assessment, the facility is provided with a detailed analysis of the findings. SWA then works with the facility’s management team to effect improvements. SWA does not believe in the use of “boilerplate” programs. Every healthcare facility that is visited is unique, and services are customized to meet the needs of each facility on an individual basis.

## **Mock OSHA Compliance Audits**

It’s no secret that OSHA has healthcare in the crosshairs, and long term care is the focal point! With the extension of the 2012 National Emphasis Program, OSHA has continued its aggressive surveys of long term care facilities. Blood-borne pathogens, hazard communications, workplace violence, ergonomics, and control of hazardous energy are all areas in which OSHA is aggressively inspecting long term care facilities—and the non-compliance fines are staggering! EM Alliance’s on-site mock OSHA compliance audit is performed by board-certified healthcare safety professionals and allows you to identify where your employee health and safety program is non-compliant and gives you direction in achieving compliance before an OSHA compliance officer walks in your front door.

## **EM Alliance Emergency Management Resource Center**

EM Alliance is pleased to offer easy access to continually enhanced emergency and disaster management information. The online resource center gathers information and resources for risk management, fire and life safety, emergency medical services, and security administration and makes them available to subscribers at one easy-to-access location. Visit the EM Alliance Resource Center at [www.EMA.ResourcesForRisk.com](http://www.EMA.ResourcesForRisk.com).

## **Emergency Management and Disaster Preparedness Resource Manual**

The Emergency Management and Disaster Preparedness Resource Manual is a facility’s guide to creating a customized disaster and emergency plan from start to finish. Covering everything from hazard and vulnerability assessments to after-incident recovery and plan maintenance, this thorough manual helps the facility develop an individualized plan fitting its needs. The manual also includes a CD that allows the facility to create a customized plan that can be printed out and distributed. The manual is available through EM Alliance partner Pendulum.

## CHARTER MEMBERS

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### **Pendulum, LLC**

Ric Henry, President | [www.WeArePendulum.com](http://www.WeArePendulum.com)

Pendulum is a full-service risk management company providing consulting services, tools, products, and training to healthcare providers of all types. Pendulum's mission is to assist organizations with minimizing professional and general liability risk and strengthen defensibility.

The Pendulum network of highly skilled risk control consultants is available to provide liability risk assessments, on-site consultation, and development of quality and specialty programs within multiple healthcare settings. Pendulum's risk management products include training materials, Web-based tools, and software applications.

Pendulum is an independently owned company offering a unique third-party approach in evaluating potential risk and providing innovative risk management strategies. Pendulum is viewed by its clients as the premier risk management company in the industry.

### **Fire and Life-Safety, Inc. (FLS)**

Stan Szyptek, President | [www.FLSafety.org](http://www.FLSafety.org)

Fire and Life-Safety, Inc. is a company dedicated to providing businesses with emergency preparedness assessment and training programs to help ensure that the human element will successfully mitigate an emergency situation. Whether its showing employees how to properly report an emergency, use a fire extinguisher, evacuate a building or react to an impending severe weather event, our services can help save lives, limit property damage, and avoid costly business loss by helping ensure that an occupancy is compliant with regulated safety standards.

### **Sorensen, Wilder & Associates (SWA)**

Steve Wilder, President and Chief Operating Officer | [www.swa4safety.com](http://www.swa4safety.com)

Sorensen, Wilder & Associates (SWA) is a consortium of consultants organized to create a multi-disciplinary team to provide safety, security and risk management services and support throughout the healthcare industry. SWA's team of experienced executives come from a variety of backgrounds—legal, consulting, risk management, fire services, disaster management, safety and security, hospital administration, EMS administration, long term care, government, business and engineering. They also have combined experience in programs for hospitals, nursing homes, physician practices, home health care services, occupational health and wellness and pre-hospital services.

### **Advance Catastrophe Technologies, Inc. (ACT)**

Jeff Chester, Vice President | [www.ACTcat.com](http://www.ACTcat.com)

When disaster strikes Advance Catastrophe Technologies, Inc. (ACT) is there to put your world back together! ACT, a leader in disaster response, delivers rapid emergency stabilization and turnkey service to your damaged facilities within minutes for any kind of disaster.

You need minimal disruption in your residents' lives and you want immediate response to reduce further property damage at the lowest possible cost. ACT's certified staff and cutting-edge technology will provide disaster recovery and restoration services from water, fire and smoke, mold, and storm.

## AFFILIATE MEMBERS

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### **Jackson Spalding**

Blair Meeks, Crisis Communication Specialist | [www.jacksonspalding.com](http://www.jacksonspalding.com)

Jackson Spalding is a full-service marketing communications firm with large and small clients in the financial, consumer, education, energy, healthcare, not-for-profit, professional services, real estate, construction, and sports industries. Jackson Spalding provides creative, communication, and coaching services, including crisis and issues management for situations that threaten a client's business and reputation. The firm assists clients with proactive plans, reactive responses, and message/media coaching.

### **Hall Booth Smith, PC (HBS)**

Drew Graham, Partner | [www.hallboothsmith.com](http://www.hallboothsmith.com)

Hall Booth Smith, PC (HBS) has delivered quality legal services in a variety of practice areas for over 20 years. Experience across legal disciplines combined with a focus on the unique business or personal requirements of the client is the hallmark of the firm. HBS clients receive the attention, expertise, and cost-effectiveness of a smaller law firm with a full-service and strong regional presence typical of a large law firm.

Expanding from its roots as a litigation firm, HBS has become a prominent full-service law firm with a wide range of practice areas including litigation, corporate practice, transactional practice, mergers and acquisitions, medical malpractice, government affairs, long-term care, healthcare, transportation, workers' compensation, and professional liability.

HBS has the highest commitment to excellence in serving its clients.